GENERAL RULES OF "ACE COMBAT 8: WINGS OF THEVE LIMITED CONTROLLER KIT GIVEAWAY" PRIZE DRAW ORGANIZED BY BANDAI NAMCO ENTERTAINMENT EUROPE S.A.S (THE "PRIZE DRAW RULES")

Bandai Namco Entertainment Europe S.A.S a company formed in accordance with and by virtue of the laws of France, under registered company number 987 675 576, having its registered office at 15 rue Félix Mangini, CS 90618, 69258 Lyon Cedex 09, France, (the "Organizer"), organizes a prize draw entitled "ACE COMBAT 8: WINGS OF THEVE LIMITED CONTROLLER KIT GIVEAWAY » (the "Prize Draw"), with obligation to purchase.

ARTICLE 1 – CONDITIONS OF ELIGIBILITY

Any individual who wishes to participate in the Prize Draw (the "Entrant") must meet all of the following eligibility criteria:

(i) be at least 18 years of age;

(ii) be a resident of Albania, Algeria, Australia, Austria, Bahrain, Belgium, Bosnia, Bulgaria, Croatia, Czech Republic, Denmark, Egypt, Estonia, Finland, France (including Corsica and the French overseas territories and collectivities (DROM-COM)), Germany, United Kingdom, Greece, Hungary, Iceland, India, Ireland, Jordan, Kazakhstan, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Malta, Moldova, Montenegro, Morocco, Netherlands, North Macedonia, Oman, Pakistan, Poland, Portugal, Qatar, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Tunisia; and

(iii) have access to the Internet.

By entering the Prize Draw, each Entrant declares that they satisfy the requirements set out in paragraphs above. Upon successful completion of the entry requirements in accordance with these Prize Draw Rules, the Entrant shall be considered a "Participant". Any Participant who does not meet such eligibility criteria will be disqualified and will not be eligible to receive any prize.

By participating in the Prize Draw, the Participant agrees to be bound by these Prize Draw Rules.

The Prize Draw is opened at the rate of one (1) entry form per person during the Prize Draw Duration (as defined herein). Any additional participation will be rejected.

Employees, officers, directors, affiliates, subsidiaries, subcontractors, or partners of the Organizer, as well as their immediate family members, household members, and any person who assisted in the organization of the Prize Draw, shall be deemed ineligible to participate in or win this Prize Draw.

ARTICLE 2 – PRIZE DRAW DETAILS

2.1 Entry Period:

The Prize Draw starts on August 31st, 2026 at 00:00 (CEST) and ends on October 2nd, 2026 at 00:00 (CEST) (the "Prize Draw Duration").

2.2 Prize to win:

There will be 1 (one) winner in total (hereinafter the "Winner").
The prize offered by the Organizer is as follows (hereinafter the "Prize"):

- One (1) **ACE COMBAT 8: WINGS OF THEVE LIMITED CONTROLLER KIT**

  The Prize includes:

  - one customized PlayStation 5 or Xbox controller (at the Winner's choice);
  - one Strangereal world map;
  - one mission letter; and
  - one unique military-style case.

  Approximate value: EUR 500.

The Prize will be accepted as-is and cannot be refunded or exchanged, or be the subject of a financial consideration.

The Organizer reserves the right to substitute the Prize with another of the same value, without this giving rise to any claim.

2.3 Conditions of participation

To participate in the Prize Draw, the Entrant shall:

- Purchase at least one "ACE COMBAT 8: WINGS OF THEVE – Premium Joker Flight pack » (the « Eligible Product ») on the Organizer's website located at https://store.bandainamcoent.eu/; *Individuals who purchased the Eligible Product prior to the start of the Prize Draw may also participate, provided that they complete the Prize Draw entry form during the Prize Draw Duration.*
- Complete the Prize Draw entry form, available through the Prize Draw page located at https://store.bandainamcoent.eu/ace-combat-8-wings-of-theve-physical-full-game-pc-premium-joker-flight-pack/, before the end of the Prize Draw Duration; and
- Confirm acceptance of these Prize Draw Rules and acknowledgement of the Privacy Policy by ticking the relevant checkbox and submitting the Prize Draw entry form.

Any entry sent in other ways will not be accepted.

Any incomplete entry will not be treated by the Organizer.

Each Participant can only submit one (1) entry.

Entering with multiple accounts is prohibited and will disqualify the Participant's entry.

2.4 Determination of the Winner

The Winner will be selected among all Participants by random draw conducted by the Organizer.

Following the random draw, the Organizer shall notify the Winner by email that they have won the Prize Draw and invite them to select either a PlayStation 5 controller or an Xbox controller as part of the Prize (the « Notification Email »).

Each Winner must reply to the Organizer within seven (7) calendar days of the Notification Email being sent, confirming acceptance of the Prize and, where applicable, any information required for delivery.

If a Winner fails to respond within this timeframe, the Organizer reserves the right to declare such Winner ineligible and to select an alternate winner.

2.5 Prize Delivery

The Winner shall receive their Prize by post, to the postal address indicated while entering the Prize Draw.

The Organizer expects to send the Prize within approximately 3 (three) weeks following the random draw.

Shipping costs are the sole responsibility of the Organizer.

Where necessary, and in particular in the event of fraud, ineligibility or a breach of these Prize Draw Rules, the Organizer reserves the right to cancel the award of any Prize.

If a Prize is delivered in a defective or damaged condition, the Winner must notify the Organizer within thirty (30) calendar days following receipt of the Prize and provide any information reasonably requested by the Organizer to assess the claim.

The Organizer reserves the right to request photographs or any other reasonable evidence of the defect before processing the claim.

Following verification of the defect, the Organizer will determine, at its sole discretion and subject to availability, the appropriate resolution.

The Organizer shall not be liable for any failure by a Winner to receive the email and/or their Prize due to inaccurate, incomplete or outdated contact information provided by such Winner.

ARTICLE 3 – CONSULTATION OF THE PRIZE DRAW RULES

The Prize Draw Rules are available free of charge and may be consulted on the Organizer's website located at https://store.bandainamcoent.eu/ throughout the Prize Draw Duration.

ARTICLE 4 – PARTICIPATION FEES TO THE PRIZE DRAW

Participation in the Prize Draw is subject to the purchase of the Eligible Product described in Article 2. Participants remain responsible for any internet connection costs incurred when submitting their entry form.

ARTICLE 5 – FRAUD, DISQUALIFICATION, DISPUTE

The Organizer reserves the right to disqualify any Participant who has cheated, attempted to cheat, or otherwise breached these Prize Draw Rules. Any Winner found to have engaged in such conduct will forfeit their Prize.
The Organizer may also take appropriate legal action against any Participant engaging in fraud or attempts to manipulate the Prize Draw.

ARTICLE 6 – LIMITATION OF LIABILITY OF THE ORGANIZER

The participation in the Prize Draw implies knowledge and acceptance of the characteristics and limits of the Internet, especially regarding technical performance, response times for consulting, querying or transferring information, risks of interruption and more generally inherent risks of any connection and transmission on the Internet, the lack of protection of certain data against possible misappropriation and the risks of contamination by possible viruses circulating on the network.

Accordingly, the Organizer shall in no circumstances be held liable, without this list being restrictive:

- For the content of services available on the website where the Prize Draw takes place;
- For the transmission and/or reception of any data and/or information on the Internet;
- For any malfunctioning of the Internet network preventing the smooth running/functioning of the Prize Draw;
- For the failure of any reception equipment or communication lines;
- For the loss of any paper or electronic mail and, more generally, for the loss of any data;
- For the malfunctioning of any software and/or video games and/or mobile games;
- For the consequences of any virus, computer bog, anomaly or technical failure;
- For any damage caused to the computer, console platforms, mobile device of a Participant;
- For any technical, hardware or software failure of any nature that has prevented or limited the opportunity to participate in the Prize Draw or has corrupted the system of a Participant;

The Organizer shall not be liable for any direct or indirect damage resulting from an interruption, malfunction of any kind, suspension, modification or termination of the Prize Draw, for any reason whatsoever, including force majeure or unforeseeable circumstances beyond its control. Participants are responsible for taking all appropriate measures to protect their own data and/or software. The participation in the Prize Draw is entirely at the Participant's own risk.

ARTICLE 7 – MODIFICATIONS

The Organizer reserves the right to modify, suspend, shorten, extend or cancel the Prize Draw at any time, in particular in the event of force majeure, technical issues, or other circumstances beyond its control, provided that Participants are informed appropriately.
No compensation or financial reimbursement of any kind may be claimed by Participants or Winner due to modification, suspension, or cancellation of the Prize Draw.

ARTICLE 8 – INTELLECTUAL PROPERTY

Any material, trademark, logo, or other distinctive sign created as part of, and on the documents relating to the Prize Draw, are the property of their respective owners and can be protected as such.

Any unauthorized use of these materials, subject to the applicable laws of intellectual property is liable to constitute a breach of copyright and is strictly forbidden. Anyone who violates the intellectual property rights attached to these materials is liable to the corresponding penalties.

ARTICLE 9 – PERSONAL DATA

The personal information provided by the Participant during their participation in the Prize Draw are strictly confidential. The Organizer undertakes not to sell, rent or transmit personal data to third parties involved, except legal or judicial obligation requiring the Organizer to do so.

The Organizer, acting as data controller, is processing personal data about the Participants.

Purposes of the data processing:

- the management of the participation in the Prize Draw;
- the determination of the Winner;
- informing the Winner(s) to announce their win;
- managing the awarding of the Prize;
- managing the delivery of the Prize;
- the management of disputes or complaints;
- the management of requests from the persons concerned (right of access, rectification, deletion, right to portability, right to limitation, in particular, as these rights are detailed below);
- the control of the regularity of the participations and the application of the Prize Draw Rules;
- the defense of the Organizer's legal rights and obligations and any legal proceedings involving, initiated by or against the Participant.

Legal basis of the processing: performance of the contract (the Prize Draw Rules).

The personal data processed:
The Organizer will collect (i) the Participant's first name, last name, email address, date of birth, postal address, country of residence, and (ii) where a Participant is selected as the Winner, the Winner's first name, last name, email address, date of birth, postal address, phone number, country of residence.

Data recipient:
The personal data collected by the Organizer, as well as those collected subsequently, are intended for the authorized personnel of the Organizer.

Data transfers outside the European Union:
In the context of this competition, no transfer of personal data to a third country is envisaged.

Data retention period:
The Organizer will only retain the personal data of Participants for as long as necessary to achieve the purposes for which it was collected, including to meet any legal, regulatory, tax, and accounting requirements.

The Organizer will delete all personal data collected:

- Regarding Participants, within two (2) months following the end of the Prize Draw;
- Regarding the Winner, within the same timeframe, unless the Prize is sent after this period, in which case the data will be deleted one (1) month after the Prize is sent.

By participating in the Prize Draw, the Participant expressly agrees that their personal data be collected for the purpose of participating in the Prize Draw.

The rights of Participants:
In accordance with the amended law of 6 January 1978 and with the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 ("General Data Protection Regulation" or "GDPR") (applicable from 25 May 2018), each Participant has the right to access, rectification, , erasure, as well as the limitation and portability of their personal data.
Furthermore, the Participant also has the right to define guidelines relating to the conservation, deletion and communication of their personal data after their death.
These rights may be exercised to the Organiser by writing to the address indicated in the preamble, or by sending an email to the following address: dpo@bandainamcoent.eu
When the Participant addresses a request to exercise their right, they must identify themselves by any available means. In case of doubt regarding their identity, the Organiser can request supplementary information where deemed necessary, including a photocopy of an identity document carrying the signature of the person concerned.

The Participant also has the ability to make a claim to the CNIL at the following address: 3 Place de Fontenoy – TSA 80715 – 75334 PARIS CEDEX 07.

Each Participant has a right to lodge a complaint with its local supervisory authority.

ARTICLE 10 – EVIDENCE CONVENTION

It is agreed that, except in the case of manifest error, the Organizer may – in particular for evidence of any act, fact or omission – rely upon programs, data, files, records, operations and other elements (such as monitoring reports or other states) in computer or electronic nature, format or media, established, received or retained directly or indirectly by the Organizer, in particular in its information systems.

The Participant undertakes not to contest the admissibility, validity or probative force of the elements in computer or electronic nature, format or media aforesaid, on the basis of any statutory provision whatsoever and which would specify that certain documents must be written or signed by the parties in order to constitute evidence.

Thus, the considered elements constitute evidences and, if they are produced as evidence by the Organizer in any litigation or otherwise, they will be admissible, valid and enforceable between the parties in the same manner, under the same conditions and with the same probative force than any document which would be created, received or retained in writing.

ARTICLE 11 – APPLICABLE LAW

These Rules are governed by French law, without prejudice to mandatory provisions applicable in the Participant's country of residence.
Any dispute may be brought before the competent courts.

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