

GENERAL RULES OF PARTICIPATION
TO ACCESS THE GIVEAWAY OF THE GAME "11-11: Memories Retold"
ORGANIZED BY THE COMPANY BANDAI NAMCO EUROPE S.A.S.

Bandai Namco Europe S.A.S., a company formed in accordance with and by virtue of the laws of France, under registered company number 320 623 317, having its registered office at 15 rue Félix Mangini, CS 90618, 69258 Lyon Cedex 09, France (the "**Organizer**"), organizes a participation to access the Giveaway of the video game software "11-11: Memories Retold" (the "**Video Game**"), free of charge and without obligation to purchase (hereinafter the "**Giveaway**").

ARTICLE 1 – PARTICIPATION

The Giveaway is free of charge and without obligation to purchase and is opened to any person, aged at least 18 years old, willing to participate, subject to the fact that the participant shall create a "BANDAI NAMCO EUROPE" account on the following page: <https://account.bandainamcoent.eu/new> by accessing it via a link on the Website (as defined herein).

The Giveaway is open to private individuals residing in the following countries (altogether the "**Territory**"): Australia, Bangladesh, Cook Islands, India, New Zealand, The Norfolk Island, Pakistan, Angola, Benin, Burkina Faso, Bhutan, Burundi, Cameroon, Cape Verde, The Democratic Republic of the Congo, Central African Republic, Congo, Chad, Cote d'Ivoire, Comoros, Djibouti, Equatorial Guinea, Ethiopia, Fiji, Micronesia, The Federated States of Gabon, Gambia, Ghana, Greenland, Guam, Guinea, Guinea-Bissau, Kenya, Liberia, Sri Lanka, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Mauritania, Mozambique, The Northern Mariana Islands, Namibia, Niger, Nepal, Nigeria, Palau, Rwanda, Samoa, Sao Tome and Principe, Seychelles, Senegal, Saint Helena, Sierra Leone, Somalia, The United Republic of Tanzania, Togo, Uganda, Vanuatu, Western Sahara, Zambia, Zimbabwe, France, Algeria, Belgium, Luxembourg, The Netherlands, French Guiana, French Polynesia, Guadeloupe, Morocco, Martinique, Mauritius, Mayotte, Monaco, Saint Martin (French part), New Caledonia, The Reunion Island, Sint Maarten (Dutch part), Tunisia, Wallis and Futuna, Italy, San Marino, Holy See (Vatican City State), Germany, Austria, Azerbaijan, Belarus, Switzerland, The Czech Republic, Hungary, Kazakhstan, Poland, The Russian Federation, Slovakia, Ukraine, Georgia, Kyrgyzstan, Liechtenstein, The Republic of Moldova, Tajikistan, Turkmenistan, Uzbekistan, The United Arab Emirates, Afghanistan, Albania, Armenia, Bosnia and Herzegovina, Bahrain, Bulgaria, Croatia, Cyprus, Egypt, Greece, Israel, Malta, Qatar, Romania, Saudi Arabia, Slovenia, Turkey, Iraq, Jordan, Kuwait, Lebanon, Libyan Arab Jamahiriya, The Former Yugoslav Republic of Macedonia, Montenegro, Oman, Occupied Palestinian Territory, Serbia, The Syrian Arab Republic, Yemen, Andorra, Spain, Portugal, Aland Islands, Denmark, Norway, Finland, Sweden, Estonia, Iceland, Latvia, Lithuania, The United Kingdom, Botswana, British Indian Ocean Territory, The British Virgin Islands, The Republic of Ireland, South Africa, Faroe Islands, Guernsey, Gibraltar, The Isle of Man, Jersey, Lesotho, South Georgia and the South Sandwich Islands, and Swaziland.

The Giveaway is opened at the rate of one (1) participation per person during the Duration (as defined herein). Any additional participation will be rejected.

Employees, affiliates, or partners of the Organizer, of its subsidiaries, its subcontractors or its officers, and the members of their family or the persons with whom they are domiciled, and generally anyone who helped in the organization of the Giveaway are ineligible to participate in this Giveaway.

The participation in the Giveaway implies the unconditional acceptance of these general rules of participation (the "**Rules**") in their entirety, of the rules of conduct in force on the Internet, and of the laws, regulations, and legislations applicable in the Territory.

Any fraud to the provisions of these Rules shall invalidate the candidate.

ARTICLE 2 – CONDUCT OF THE GIVEAWAY - DETERMINATION OF THE WINNERS

- **Conduct of the Giveaway:**

The Giveaway starts on **January 18th, 2023, at 11:00 Central Europe Time (CET)** (Start date) and ends on **February 2nd, 2023, at 15:00 CET** (End date) (the “Duration”).

The duration is a total of sixteen (16) calendar days. However, the participants accept that the Giveaway is operated by the “**first come, first served**” rule as defined in the conditions of participation outlined below.

Hence, the participants accept that the Giveaway might end before the end date of the Duration, due to this early closure.

Participation in the Giveaway is made available on the Organizer's website, via the following page: <https://beta.bandainamcoent.eu/cb/11-11-memories-retold-for-free> (the “Website”), within the Territory only.

- **Video Game access offered to the Winners:**

The number of Winners is two hundred thousand (200,000) and each Winner will win the following:

- One (1) Steam code to play the Video Game.

Therefore, there are two hundred thousand (200,000) game keys. One (1) per Winner. All game keys are the same. No game key is different or gives different access than the others.

- **Conditions of participation in the Giveaway:**

To participate in the Giveaway during the Duration only, each participant shall follow the following steps:

1. Go to the Website, click on “LOG IN” or “CREATE AN ACCOUNT” and “REGISTER FOR A CHANCE TO PARTICIPATE IN THE GIVEAWAY”;
2. The participant will be redirected to the BANDAI NAMCO login/creation page and shall log in or create a “BANDAI NAMCO EUROPE” account;
3. The participant will then be redirected to the Website and shall: (i) answer to a form in order to be selected as an eligible candidate, (ii) Accept the terms and Conditions of the Giveaway, (iii) check the “I consent to the treatment of my personal data for the purpose of my participation in the Giveaway” and (iii) click on “VALIDATE”;
4. A confirmation of registration will appear on the screen.

Any application for participation in the Giveaway sent or made in other ways will not be accepted. Any incomplete application for participation will not be processed by the Organizer.

The participant undertakes and guarantees that:

- (i) The participant can only submit one (1) application for participation and the participant can only win once;
- (ii) Applying with multiple accounts is prohibited and will disqualify the participant from participating.

Participants in the Giveaway must complete all the above steps in their entirety in order to participate in the Giveaway which also implies acceptance of the outlined Rules.

Participants accept that the Giveaway is operated by the "first come, first served" rule (as described below).

- **Determination of the Winners:**

The Winners will be chosen as follows: "**first come, first served**". Therefore, the first participant to participate in the Giveaway will win one (1) Game key out of the total of two hundred thousand (200,000) game keys, the second participant will win one (1) game key out of the remaining one hundred ninety-nine thousand nine hundred ninety-nine (199,999) game keys and the two hundred thousandth participant will win the final remaining two hundred thousandth game key.

Each Winner will be personally notified by email by the Organizer by email on **February 3rd, 2023** and will receive their Game key by email on the same day.

To avoid confusion, non-Winners will not receive any email.

The Game key will allow each Winner to play the Video Game on Steam.

Where necessary, the Organizer reserves the right to cancel any participant's game key.

ARTICLE 3 – CONSULTATION OF THE RULES

The Rules are available for consultation in their entirety on the following website: <https://bnent.eu/11-11-GiveawayRules>

A copy can be downloaded and printed directly by the participant or, upon written request, be obtained free of charge from the Organizer at the following address:

Bandai Namco Europe S.A.S.
15 rue Félix Mangini
CS 90618
69258 Lyon Cedex 09
France

Indicating: "**11-11: Memories Retold Giveaway**".

The reimbursement of the stamp for the request of the Rules will be made upon request and production of a BIC or an IBAN, on the basis of the shipping costs in force on the date of the request.

It will not be answered to any other oral request concerning the Giveaway.

ARTICLE 4 – CONNECTION AND PARTICIPATION FEES TO THE GIVEAWAY

The Giveaway is free of charge for the participants.

Therefore, the participants agree that the Organizer will not reimburse any fees to participants for their participation in the Giveaway.

ARTICLE 5 – DISPUTE

Participation in the Giveaway implies acceptance without restriction or reservation of the terms of the Giveaway and of these Rules; the participant waives any claim related to this subject matter.

The Organizer reserves the right to sue anyone who will have cheated, deceived, faked or disturbed the operations stated in these Rules or attempted to do so. A Winner who would have cheated will be strip of any right to obtain any Game key.

The Organizer shall not incur any liability of any kind towards the participant as a result of any fraud that may have been committed.

In the event of failure on the part of a participant, the Organizer reserves the right to exclude by operation of law any participation by the latter, without the latter being able to make any claims whatsoever.

These Rules and the Giveaway are subject to the provisions of the law of France and to the exclusive jurisdiction of the French courts.

ARTICLE 6 – LIMITATION OF LIABILITY OF THE ORGANIZER

The participation to the Giveaway implies knowledge and acceptance of the characteristics and limits of the Internet, especially regarding technical performance, response times for consulting, querying or transferring information, risks of interruption and more generally inherent risks of any connection and transmission on the Internet, the lack of protection of certain data against possible misappropriation and the risks of contamination by possible viruses circulating on the network.

Accordingly, the Organizer shall in no circumstances be held liable, without this list being restrictive:

- For the content of services available on the Website and, in general, for any information and/or data broadcasted on the services available on the Website;
- For the transmission and/or reception of any data and/or information on the Internet;
- For any malfunctioning of the Internet network preventing the smooth running/functioning of the Video Game;
- For the failure of any reception equipment or communication lines;
- For the loss of any paper or electronic mail and, more generally, for the loss of any data;
- For transporting problems;
- For the functioning of any software;
- For the consequences of any virus, computer bog, anomaly or technical failure;
- For any damage caused to the computer of a Participant;
- For any technical, hardware or software failure of any nature that has prevented or limited the opportunity to participate in the Giveaway or has corrupted the system of a Participant;
- For the delay in delivery of the prize or its possible loss by the postal services or other mailing services external to the Organizer.

It is clear that the Organizer shall not be liable for any direct or indirect damage resulting from an interruption, malfunction of any kind, suspension or termination of the Giveaway, and this for any reason whatsoever, or for any direct or indirect damage resulting, somehow, from a connection on the Website. It belongs to all participants to take all appropriate measures to protect against any attack their own data and/or software stored on their computing equipment. The connection of any person to the Website and the participation of the participants in the Giveaway are done at their own risk.

The liability of the Organizer shall not incur, in general, in case of force majeure or unforeseeable circumstances beyond its control.

ARTICLE 7 – DURATION AND MODIFICATIONS

The Rules apply to any participant who participates in the Giveaway.

The Organizer reserves the right to modify these Rules and/or the Giveaway at any time, without notice neither obligation to justify its decision and without its liability being incurred because of this.

The Organizer reserves the right to interrupt, extend, shorten, modify or cancel the Giveaway at any time, by rights, without notice neither obligation to justify its decision. In this case, the liability of the Organizer cannot be held in any manner whatsoever and the participant cannot claim any compensation whatsoever.

Additions and amendments can then be published for the Duration of the Giveaway and the participant cannot claim any compensation as such.

In case of modification of the dates and game keys, these new dates and new game keys will be mentioned on the Website.

Any modification of these Rules will come into force from their online publication and any participant will be deemed to have accepted them due to their participation in the Giveaway, from the date of the entry into force of the modification. Any participant refusing the change(s) will have to stop participating in the Giveaway.

The Organizer reserves the right to sue anyone who will have defrauded or attempted to do so. However, the Organizer shall not incur any liability whatsoever vis-à-vis the participant due to possible frauds committed.

In the event of any fault committed by or on behalf of a participant, the Organizer reserves the right to exclude, by operation of law, any participation by the latter, without him/her being able to claim anything.

ARTICLE 8 – PERSONAL DATA

The Organizer implements a processing of personal data concerning the participants in the contest.

For this purpose, the personal data collected are the following:

- Gender
- Nickname
- Country
- Email address
- Birthdate

In accordance with the applicable regulation, you have a right of access, rectification, deletion and portability of your personal data. You may also oppose the processing of your data, if necessary, and request that it be limited. Finally, you can define instructions concerning the fate of your data in the event of your death. These rights can be exercised by contacting the Data Protection Officer of BNE by e-mail at: dpo@bandainamcoent.eu. If necessary, you have the right to lodge a complaint with the CNIL at the following address: 3 Place de Fontenoy – TSA 80715 – 75334 PARIS CEDEX 07.

Each participant has a right to lodge a complaint with its local supervisory authority.

For more information on the use of your personal data, you can consult our privacy policy at: <https://en.bandainamcoent.eu/privacy-policy>.

ARTICLE 9 – EVIDENCE CONVENTION

It is agreed that, except in the case of manifest error, the Organizer may – in particular for evidence of any act, fact or omission – rely upon programs, data, files, records, operations and other elements (such as monitoring reports or other states) in computer or electronic nature, format or media, established, received or retained directly or indirectly by the Organizer, in particular in its information systems.

The participant undertakes not to contest the admissibility, validity or probative force of the elements in computer or electronic nature, format or media aforesaid, on the basis of any statutory provision whatsoever and which would specify that certain documents must be written or signed by the parties in order to constitute evidence.

Thus, the considered elements constitute evidence and, if they are produced as evidence by the

Organizer in any litigation or otherwise, they will be admissible, valid and enforceable between the parties in the same manner, under the same conditions and with the same probative force than any document which would be created, received or retained in writing.

ARTICLE 10 – INTERPRETATION

Any question of interpretation or application of the Rules or any unexpected issue that comes to arise will be decided upon, depending on the nature of the question, by the Organizer in accordance with the laws of France.

ARTICLE 11 – DISCLAIMER

This Giveaway is not managed or sponsored by Facebook, Instagram nor Twitter.

Version updated on January 11th, 2023